



# Bundesagentur für Arbeit

Zentrale Auslands-  
und Fachvermittlung (ZAV)

Dear customer,

The form you are using does not correspond to the current form set on the DOCPER page.

Please fill out the attached form again.

Please read the following instructions carefully so that there are only necessary queries. It can take a longer time to answer due to the large number of inquiries.

Due to European data protection regulations, it is no longer possible for the Bundesagentur für Arbeit to confirm the form in the usual way.

Only encrypted transmission is possible. Please do not use your own programs or protect the form with passwords.

You need to register with the Bundesagentur für Arbeit (Federal Employment Agency) and upload your certificate and download our certificate so that we can communicate with each other. You will receive a link from us under which you can register.

Our Certificate you get here:

<https://cert-download.arbeitsagentur.de>

Sometimes it may be easier to register with your contractor mail address.

Please contact **your IT department** for further assistance with the certification.

Please note that the encryption program must be S / MIME based, e.g. Microsoft Outlook or Modzilla Thunderbird.

You can only register at the email address for which you have received an invitation from us.

Please note after the registration that the encrypted communication is only possible from the place where you originally registered.

For the future and if you have several BACO-90's, registering would be the easiest and safest way to communicate quickly.

Please always be up to date on the DOCPER website before applying to be sure to have the newest information.

The invitation always comes from a personal mailbox. However, please use always the virtual mailbox for your BACO-90, so that your request will be processed in the absence of the employee.

[zav.amz-stuttgart-271@arbeitsagentur.de](mailto:zav.amz-stuttgart-271@arbeitsagentur.de)

Thank you for your attention and understanding.

Kind regards,

Bundesagentur für Arbeit

Zentrale Auslands- und Fachvermittlung